UNIVERGE UM8000

In-skin Unified Messaging and Voicemail

At a Glance

- In-Skin Unified Messaging for the UNIVERGE® SV8000 Series

- Fully-integrated messaging with email clients

- User-configurable mailbox manager

- Fax and Text-to-Speech

- Optional feature package for the hospitality industry

The UM8000 Voicemail/UM solution is a fully-featured in-skin messaging system fully integrated in the SV8100 and the SV8300. The UM8000 brings the power of centralized message control by allowing management of communications over the telephone or from a PC. Unified Messaging is offered on standard email clients such as Microsoft Outlook, Lotus Notes and Novell GroupWise.

In-Skin Unified Messaging for the UNIVERGE® SV8000 Series

The UM8000-Mail system can store over 500 hours of messages and is scalable from 2 to 16 ports and up to 4 fax ports. Because the UM8000-Mail line card slips inside an SV8000 Series chassis, it uses less space and power than other stand-alone messaging systems. If the system experiences a power failure, the UM8000-Mail uses the same battery backup as the SV8000 Series system, adding another measure of reliability to the system.

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Fully-integrated messaging with email clients

With feature-rich Unified Messaging, all voice, fax and email messages are directed into one inbox. This enables users to keep track of all their messages more easily. Users can play and record messages and send and receive faxes with MS Outlook, Lotus Notes or Novell GroupWise.

User-configurable mailbox manager

Users can control and configure their personal mailbox settings using the mailbox manager's Graphical User Interface (GUI). Greetings, security codes, notifications, groups, conversation preferences and more, can all be modified through the mailbox manager.

Fax and Text-to-Speech

By combining voice mail, automated attendant, Text-to-Speech, fax functionality, and notification into a completely integrated business solution, the UM8000 helps communicate more effectively with the people who matter most to a business: customers and co-workers.

Optional feature package for the hospitality industry

The UM8000 hospitality package offers specific hotel features including a PMS (Property Management System) interface.

Hardware	
CD-VM00 card, being a part of the SV8100/8300 Communications Server which carries a CE mark, complies with:	
EMC	EN55022 Emission, EN55024 Immunity, EN61000 Powering
Safety	EN60950-1
Transmission and signalling	TBR3, TBR4, ES203-021
NEC Compact Flash card	• 2 GB for approx. 100 hours message store • 8 GB for approx. 500 hours message store • CE approved

UNIVERGE®360 is NEC's approach to unifying business communications. It places people at the center of communications and delivers on an organization's needs by uniting infrastructure, communications and business.

UNIVERGE 360

System Features	
Maximum VM users	65.000
Maximum UM users	512
Maximum Voice/fax ports	16
Maximum Storage hours	110 (2 GB) or 550 (8 GB) hours
System Operating System	Linux
UM in Microsoft Outlook	2000, 2003, 2007
UM in Lotus Notes	Version 6 and 7
UM in Novell GroupWise	Version 6.5 and 7
VideoMail (UM)	yes
Maximum VideoMail users	5000
Fax Support (UM)	up to 4 ports
RSS & IGoogle Support (UM)	yes
Text-to-Speech (UM)	up to 4 ports
Smartphone PDA Support (UM)	yes
IMAP4/SMTP Support (UM)	yes
Web Access (UM)	yes
System Reporting	Logs, Errors, Statistic & Usage

Language	Audio Prompts	WEB GUI	TTS
Cantonese	✓	–	✓
Catalan	✓	–	–
Chinese	✓	–	✓
Danish	✓	–	✓
Dutch (BE)	–	–	✓
Dutch (NL)	✓	✓	✓
English (UK)	✓	–	✓
English (US)	✓	✓	✓
French	✓	✓	✓
German	✓	✓	✓
Hebrew	✓	–	–
Italian	✓	✓	✓
Japanese	✓	✓	✓
Norwegian	–	–	✓
Portuguese (BR)	✓	–	✓
Portuguese (PT)	✓	–	✓
Russian	✓	–	✓
Spanish (Latin America)	✓	–	–
Spanish (Madrid)	✓	–	✓
Spanish (Mexican)	✓	✓	✓
Swedish	✓	–	✓

For further information please contact your local NEC representative or:

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